



What to do if you are having problems with a neighbour's pet: -

- If you feel you can, then approach the owner and see if you can sort out the matter informally.
- Take early action – don't wait until the situation is unbearable and your patience has been exhausted before approaching the owner.
- Try not to jump to conclusions – listen to the other person's response and don't make unfounded allegations.
- Try to remain calm – do not shout or make abusive remarks and do not retaliate.
- If you feel at risk or threatened, then walk away.
- If you are not confident about approaching the owner, then speak with your Community Housing Officer. They will offer advice and support, and discuss the possible options. However, it is worth bearing in mind that if we get involved it can sometimes make things more entrenched and harder for the parties involved to get over in the long term. Memories are long in neighbour relations.

What if a neighbour is having a problem with a pet of yours?: -

- The most helpful thing you can do is to try and see things from their point of view. How would you feel if you lived next door to a dog which barks incessantly or your children come in from playing in the communal area with dog excrement on their shoes?
- If a neighbour approaches you with a problem, try to sort it out amicably.

Useful contacts: -

Cats Protection (Newtown and District) 01686 670277

www.newtown.cats.org.uk

Cats Protection (Aberystwyth and District) 01970 822120

www.aberystwyth.cats.org.uk

Dogs Trust (Shrewsbury)

01952 770225

www.dogstrust.org.uk

PDSA (People's dispensary for sick animals) 0800 731 2502

www.pdsa.org.uk

Royal College of Veterinary Surgeons (RCVS)

Holds a list of registered vets.

www.rcvs.org.uk

RSPCA 24-hour cruelty line

0300 1324 999

<https://www.rspca.org.uk/adviceandwelfare/pets> - lots of advice and information on pet care etc



Your dog can't do this for himself, so please do it for him.



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