

Barcud Service Standards – KEEPING OF PETS

Standard

A domestic pet is defined as a dog, cat (up to a maximum of 2 dogs or 2 cats or a combination of 1 dog and 1 cat per property), a small caged bird, such as a canary or budgerigar, small animals such as rabbits, hamsters, guinea pigs, mice, gerbils and domestic rats, fish, non-poisonous insects spiders, snakes and reptiles which must be appropriately contained.

The maximum number of dogs/ cats although detailed above, is dependent on the size of the animal compared to the property in question, for example two large dogs may not be appropriate for a studio flat.

There is also a limit to the number of small animals that are permitted. They must be housed appropriately and the sex of the animal known to prevent breeding.

Permission for a domestic pet will only be considered where a "Pet Application Form" has been completed and we have confirmation that the pet has been registered with a local veterinary practice.

Pet ownership is a privilege and not a right. Tenants who keep pets without written consent from Barcud may have enforcement action taken against them and/ or be asked to rehome the pet if retrospective permission cannot be given.

Permission to keep the above mentioned pets is conditional on the tenant making sure that their pets do not:

- Damage anyone's property, including their own home. If a pet damages a home, including fixtures and fittings, the resident will be charged the cost of putting right the damage, including the cost of any professional cleaning required
- Injure, annoy or frighten anyone
- Cause a nuisance to anyone else, for example, make too much noise; cause a smell; foul communal areas
- Create a health risk to others



Abandoned pets

It is the tenant's responsibility to rehome their pets responsibly, if they are no longer able to care for them. If a tenant moves out, abandons or is evicted from a Barcud property and leaves a pet behind, Barcud will contact an appropriate agency e.g. RSPCA, Community Dog Warden, local animal shelter to assist in rehoming. Any costs incurred by Barcud in dealing with animals left behind will be recharged to the tenant.

A copy of our Keeping of Pets Policy and Procedure is available upon request on 0300 111 3030 or email post@barcud.cymru

These Standards will be reviewed regularly, at least every three years.

